

John Hoffman

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New York, NY

March 26, 2004

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1 HIGHLY CONFIDENTIAL - ATTORNEYS' EYES ONLY
2 IN THE UNITED STATES DISTRICT COURT
3 FOR THE DISTRICT OF MASSACHUSETTS

4 -----x
5 In Re: PHARMACEUTICAL)
6 INDUSTRY AVERAGE WHOLESALE) MDL No. 1456
7 PRICE LITIGATION) CIVIL ACTION NO.
8) 01-CV-12257-PBS
9 -----)
10 THIS DOCUMENT RELATES TO)
11 ALL ACTIONS)
12 -----x

13 39(b)(6) DEPOSITION OF JOHN HOFFMAN

14 New York, New York

15 Friday, March 26, 2004

16 9:30 a.m.

17 30(b)(6) deposition of JOHN HOFFMAN,
18 held at the offices of Patterson, Belknap,
19 Webb & Tyler LLP, 1133 Avenue of the
20 Americas, New York, New York, pursuant to
21 Notice, before Frank J. Bas, a Registered
22 Professional Reporter and Notary Public of
the State of New York.

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1 A P P E A R A N C E S:

2

3 SPECTOR, ROSEMAN & KODROFF, P.C.

4 Attorneys for Plaintiffs

5 1818 Market Street, Suite 2500

6 Philadelphia, Pennsylvania 19103

7 BY: JOHN A. MACORETTA, ESQ.

8 215-496-0300

9

10 HOFFMAN & EDELSON, LLC

11 Attorneys for Plaintiffs

12 45 West Court Street

13 Doylestown, Pennsylvania 18901

14 BY: ALLAN M. HOFFMAN, ESQ.

15

16 (Appearing Telephonically)

17 HOGAN & HARTSON LLP

18 Attorneys for Amgen Inc.

19 875 Third Avenue

20 New York, New York 10022

21 BY: STEVEN BARLEY, ESQ.

22 212-918-3000

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1 A P P E A R A N C E S (cont'd):
2 PATERSON, BELKNAP, WEBB & TYLER LLP
3 Attorneys for Johnson & Johnson;
4 Centocor Inc.; Ortho Biotech Products, L.P.

5 1133 Avenue of the Americas
6 New York, New York 10036

7 BY: ERIK HAAS, ESQ.

8 DEBORAH STEINBERGER, ESQ.
9 212-336-2000

10

(Appearing Telephonically)

11 PERKINS COIE, LLP
12 Attorneys for Immunex Corporation

13 1201 Third Avenue, Suite 4800
Seattle, Washington 98101

14 BY: CHARLES C. SIPOS, ESQ.
15 206-583-8888

16

(Appearing Telephonically)

17 MORGAN, LEWIS & BOCKIUS, LLP
18 Attorneys for Pharmacia and Pfizer
19 1701 Market Street
Philadelphia, Pennsylvania 19103
20
21 BY: KIMBERLY HEUER, ESQ.
22 215-496-0300

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1 A P P E A R A N C E S (Cont'd.):

2

3 JONES DAY

4 Attorneys for Defendant Abbott Laboratories

5 222 East 41st Street

6 New York, New York 10017

7 BY: TONI-ANN CITERA, ESQ.

8 215-496-0300

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I N D E X

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3 WITNESS PAGE

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6 By Mr. Haas 255, 263

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9 RULINGS: (None)

10 MOTIONS: PAGE 174

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14		Deposition.....10
15	Exhibit Centocor 002	collection of pages.....48
16	Exhibit Centocor 003	document Bates-numbered
17		MDL-CEN00044499 through
18		44504, e-mails and attached
19		interoffice memorandum... 92
20	Exhibit Centocor 004	document Bates-numbered
21		WKH 01029 through 01030,
22		letters from Centocor
		to First Data Bank and
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3	Exhibit Centocor 005	document Bates-numbered MDL-CEN00013965, 13969, 14002, 14004, and 14008, letters from Centocor re: Price increase for Remicade..127
8	Exhibit Centocor 006	document Bates-numbered MDL-CEN00021066, chain of e-mails..... 142
11	Exhibit Centocor 007	document Bates-numbered MDL-CEN00030466 through 0467, interoffice memo dated March 16, 1998 and attached analysis...154
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E X H I B I T S (Cont'd.):

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3 Exhibit Centocor 010 document Bates-numbered
4 MDL-CEN0003478 through 3499,
5 Office-Based Infusion Guide.... 230
6 Exhibit Centocor 011 document Bates-numbered
7 MDL-CEN00032737 through 32808,
8 entitled A Cost Analysis of
9 Office-Based Non-Chemotherapy
10 Infusion Therapy Services,
11 dated August 12, 2002..... 256

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1 (time noted: 9:43 a.m.)

2 J O H N H O F F M A N ,

3 stating his business address as Centocor,

4 Inc., 800 Ridgeview Drive, Horsham,

5 Pennsylvania 19044, having been duly sworn

6 by the Notary Public (Frank J. Bas), was

7 examined and testified as follows:

8 EXAMINATION BY

9 MR. MACORETTA:

10 Q. Mr. Hoffman, good morning.

11 A. Good morning.

12 Q. My name is John Macoretta, I'm here
13 on behalf of the plaintiffs in this litigation.

14 First of all, have you ever given a deposition
15 before?

16 A. No.

17 Q. Okay. Let me just talk to you a
18 little bit about the procedure before we get
19 started.

20 MR. HAAS: John, just before we get
21 too far into it, I'll just make a statement
22 for the record.

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1 MR. MACORETTA: Sure.

2 MR. HAAS: Mr. Hoffman is here
3 pursuant to an amended notice of
4 Rule 30(b) (6) Deposition dated December 3,
5 2003.

6 The areas of inquiry specified in
7 Exhibit A of the Amended Notice of Rule
8 30(b) (6) Depositions calls for testimony of
9 a highly confidential nature, and Centocor
10 therefore designates the transcript in this
11 matter Highly Confidential-Attorneys' Eyes
12 Only, under the protective order entered
13 into this case.

14 MR. MACORETTA: Okay.

15 BY MR. MACORETTA:

16 Q. Mr. Hoffman, as undoubtedly your
17 counsel has explained, I'll ask you some
18 questions, you'll answer them today. While I can
19 see you nod your head, the court reporter can't
20 take that down, so you have to say yes or no or
21 whatever you're going to say. Okay?

22 A. Yes, sir.

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1 rest.

2 Q. By the way, the spreads on this chart
3 actually range from 19 percent to 73.8 percent,
4 don't they?

5 MR. HAAS: Objection to form.

6 Q. You could answer that.

7 A. Yes. But the majority of them are
8 between 20 and 30.

9 Q. I'm looking now to the next page,
10 147, which is Average Wholesale Price Goals. The
11 first one says set AWP consistent with end user
12 pricing sensitivity. What does end user mean
13 there?

14 MR. HAAS: Objection to form,
15 foundation. You can answer.

16 A. My guess there would be patients, in
17 terms of what they could afford from a co-pay
18 standpoint.

19 Q. And the next bullet point, "Set
20 AWP to provide adequate margin for infusers."

21 What does adequate margin mean? What
22 does adequate margin mean on that page?

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1 MR. HAAS: Objection to form,
2 foundation.

3 A. Consistent with what I think we've
4 tried to reflect throughout the rest of the
5 document, it is to provide enough difference
6 between the acquisition price and the
7 reimbursement to appropriately reimburse the
8 physicians for the costs and risks associated
9 with the therapy.

10 Q. By the way, this says set AWP,
11 doesn't it? As opposed to recommend AWP?

12 MR. HAAS: Objection, the document
13 speaks for itself.

14 Q. Can you point --

15 MR. MACORETTA: Strike that.

16 Q. Can you point to anywhere in this
17 document where it references recommending or
18 encouraging an AWP as opposed to actually setting
19 the AWP? Take as much time as you want to look
20 at it.

21 (Witness reviews document.)

22 MR. HAAS: Note my objection to form.

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1 (Witness reviews documents.)

2 A. No, I can't.

3 Q. Okay. As part of its efforts to
4 ensure that Remicade users were comfortable
5 infusing Remicade in the office, Centocor
6 developed something called the practice
7 management program?

8 MR. HAAS: Objection to form.

9 MR. MACORETTA: Strike that.

10 Q. Did Centocor at one point develop
11 something called the practice management program?

12 A. Yes.

13 Q. Are you familiar with that?

14 A. Yes.

15 Q. Can you explain to me what that is?

16 A. Yes.

17 Q. Please do.

18 A. As I mentioned before, our market
19 research and knowledge of the physicians that we
20 were going to be launching the product to, and
21 knowledge of the payer world that we were going
22 to be entering into, indicated that there were

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1 significant complexities associated with not only
2 setting up initially in-office infusion in a
3 physician office, but on an ongoing basis making
4 sure that the billing, coding, reimbursement,
5 scheduling, handling of infusion reactions, all
6 of the things associated with setting up for --
7 setting up for delivering, and then getting
8 reimbursed for an infusion, so we established
9 these programs to provide education and tools to
10 physicians to help them not only get over some of
11 those disincentives and obstacles that they had,
12 but also to be able to deliver those infusions in
13 a more effective and efficient manner on an
14 ongoing basis.

15 Q. Is it fair to say that one goal of
16 the practice management program was to convince
17 physicians that there was an economic incentive
18 to prescribe Remicade? Or infuse it in their
19 office, I should say?

20 A. No, I wouldn't characterize it that
21 way. I would represent that the economic
22 feasibility associated with the decision to

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1 deliver in-office infusions needed to be
2 assessed, and that's what the purpose of these
3 programs and tools were, was being able to assess
4 that economic impact and determine whether it was
5 going to be a profit or a loss, and then move
6 forward with a decision on an individual
7 physician basis, based on their particular
8 situation.

9 Q. But certainly part of the goal of the
10 program is to demonstrate how it was possible
11 that in-office infusion could be a profit to the
12 physicians?

13 MR. HAAS: Objection.

14 A. As I mentioned, the goal was not to
15 show that it could be profitable. The goal was
16 to overcome the disincentives that we were told
17 by physicians existed as an obstacle to deciding
18 to begin infusing in-office.

19 Q. And one of those disincentives was
20 that the cost of providing in-office infusion
21 outweighed the benefit of it, right?

22 A. Potentially.

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1 Q. Okay. So if overcoming the
2 disincentive of the cost outweighing the
3 benefit -- strike that.

4 Doesn't overcoming the disincentive
5 of the cost outweighing the benefit mean showing
6 how the benefit outweighs the cost?

7 MR. HAAS: Objection to form.

8 A. I'm sorry, can you restate the
9 question that's out there?

10 MR. MACORETTA: You know what, strike
11 that. That's fine. We'll try something
12 else.

13 Q. What would you say the drug that
14 principally competed with Remicade was?
15 From 1998 through the present? Drug or drugs.

16 A. There are multiple drugs.
17 Methotrexate, and various other DMARDs, are
18 considered first line therapy, and many payers
19 and physicians require that they be used first.
20 And then when the decision is made to use a
21 biologic, the primary competitor has been Enbrel.

22 Q. And Enbrel is self administered by

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1 the patient, right?

2 A. In most cases.

3 Q. So one important distinction between
4 Remicade and Enbrel is that Enbrel in most cases
5 is administered by the patient, Remicade requires
6 an infusion in an infusion setting?

7 MR. HAAS: Objection to form.

8 Q. Is that a fair statement?

9 MR. HAAS: Objection to form.

10 A. It's one of the differences, yes.

11 Q. I understand that. I show you what
12 we're going to mark as Exhibit Centocor 010?

13 (Exhibit Centocor 010, for
14 identification, document Bates-numbered
15 MDL-CEN00003478 through 3499, Office-Based
16 Infusion Guide.)

17 MR. MACORETTA: Off the record.

18 (Recess.)

19

20 BY MR. MACORETTA:

21 Q. Let's go back on the record.

22 Mr. Hoffman, we've just marked as Centocor

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1 MR. HAAS: I'll just clarify for the
2 record that he was flipping through the
3 pages. If you want him to go through the
4 entire document to respond to your question,
5 he could take that time.

6 MR. MACORETTA: No, that's fine.

7 Q. Is there any effort to quantify, in
8 dollar terms, anywhere in here the costs of
9 providing in-office infusion?

10 MR. HAAS: The same objection.

11 Q. You can answer.

12 A. No. And I asked that question, and
13 the thought process behind that was that because
14 salaries of nurses, et cetera, cost of space
15 varied so much geographically, et cetera, it was
16 too difficult to put a specific amount in there.
17 Instead the worksheet on page 5 provides the
18 considerations that needed to be taken into
19 account when looking at all of the other things
20 that might contribute to those costs.

21 Q. But no actual attempt to quantify
22 those costs was made because it was determined to

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1 be too complicated?

2 A. Yes. And too variable.

3 Q. Does it say that anywhere in here;
4 that all of these costs are too complicated and
5 variable to put a dollar figure on?

6 A. No, we didn't think it would be a
7 good idea to give physicians something that said
8 it was too complicated for them to understand.

9 Q. So you gave them a document that
10 showed how much revenue they could bring in, but
11 it didn't show them how much their costs would
12 be, right?

13 MR. HAAS: Objection, argumentative.

14 Q. You can answer that.

15 A. We didn't try to assume what their
16 costs were for them.

17 Q. Okay.

18 A. We tried to give them a list of all
19 the considerations they need to take into account
20 in making that decision for themselves.

21 Q. And the purpose of this was to help
22 them analyze the financial implications of doing

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1 in-office infusion, right?

2 A. That was part of it. As well as to
3 help figure out how to do coding, et cetera.

4 Q. Of course, at the end of the day,
5 Centocor's overall purpose was to get as many
6 physicians as possible to do in-office infusions,
7 wasn't it?

8 MR. HAAS: Objection to form.

9 A. Centocor's goal was to support
10 in-office infusion, because we strongly believed
11 then, and we strongly believe now, that in-office
12 infusion is the most appropriate site of care for
13 delivering Remicade therapy. It is the best
14 place for the patient, because they have the
15 highest level of comfort, and they have the
16 consistency of being treated by their own
17 physician, and his or her staff. It is the best
18 place for the physician, because he or she
19 maintains control and constant monitoring of the
20 patient. And it's also the best for the payer,
21 because historically the costs associated with
22 in-office infusion are significantly lower than

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1 the costs associated with hospital outpatient
2 departments.

3 Q. Of course, none of those points you
4 just mentioned were discussed at all in the -- in
5 this Office-Based Infusion Guide, right?

6 A. I don't believe that they're relevant
7 to the -- to the financial impact assessment,
8 from a physician perspective.

9 Q. You would agree with me that a doctor
10 would only do in-office infusion if it was going
11 to be profitable for him, wouldn't you?

12 MR. HAAS: Objection to form.

13 A. I don't think you can make that
14 blanket statement. I am aware of anecdotal
15 stories of physicians who do infusions and lose
16 money on those infusions.

17 Q. Was Centocor's marketing strategy
18 based on the assumption that physicians would
19 perform in-office infusions even though they were
20 going to lose money on them?

21 MR. HAAS: Objection to form.

22 A. No, I don't think anyone would

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1 introduce or develop a marketing plan and
2 introduce a product or service to people who were
3 going to do it in a situation where they were
4 going to lose money.

5 Q. No, in fact, it would be much better
6 if you could introduce a product or service in a
7 situation where if someone could use it and
8 actually make money, wouldn't it?

9 MR. HAAS: Objection to form.

10 A. As I said earlier, the decision to
11 add any additional billable service to a
12 practice, whether that's lab testing, whether
13 it's x-rays, et cetera, you know, is being made
14 from numerous considerations, but in many cases
15 the primary one being the ability to increase
16 billable revenue.

17 Q. Okay.

18 A. By the way, I'm just flipping back,
19 if you look at page 4, we do say in here about
20 the provision of high-quality care and patient
21 convenience, and supervision of the patient,
22 et cetera.

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1 Q. But other than saying it here, the
2 rest of this book talks about how much money it's
3 going to cost, or how much money you can make;
4 there's no other discussion in here about
5 high-quality care, patient convenience,
6 supervision or autonomy, is there?

7 A. The purpose of this particular guide
8 was, if you look at how we trained our sales
9 people to address this, is they first and
10 foremost and always sold the clinical benefits of
11 in-office infusion first.

12 If when some physicians were sold on
13 that but then they raised issues about the costs
14 and risks associated, and uncertainty associated
15 with investing in that capability, we wanted to
16 have this tool available to help address those
17 risks, and allow them to provide the therapy to
18 their patients.

19 Q. The financial impact worksheet on
20 page 8, was that also available at Centocor's Web
21 site at some point?

22 A. Yes, I believe it was.

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1 Q. Were you involved at all in the
2 decision to make that available in Centocor's Web
3 site?

4 A. No, I wasn't.

5 Q. That's not currently on Centocor's
6 Web site, is it?

7 A. No, it's not.

8 Q. Were you involved in the decision to
9 take it off Centocor's Web site?

10 A. No, I was not.

11 Q. Do you know who made that decision to
12 take it off Centocor's Web site?

13 A. I believe our senior management made
14 that decision.

15 Q. Do you know what the reasoning for
16 that decision was?

17 A. Yes.

18 Q. What was that reason?

19 A. In, I believe it was 2002, given the
20 increased scrutiny over certain things in the
21 entire pharmaceutical industry, Johnson & Johnson
22 and Centocor decided to take a very cautious